



NEW!! Food Supports Available through CHATS

Supports are available for seniors, those with a disability or individuals who are unable to leave home due to pandemic restrictions.

Available until March 15, 2021

Food Hampers – in collaboration with local Food Banks:

- Consent required to share delivery information
- Contact Free Delivery
 - o must be able to collect food from doorstep
- No charge

Essential Food/Pharmacy Delivery:

- No charge delivery
- Clients pay for their groceries/medications. Payment options include:
 - o Online using client's visa (preferred)
 - o Online using CHATS visa, client reimburses CHATS via volunteer upon delivery of items
 - By cheque made out to CHATS-Community & Home Assistance to Seniors (preferred)
 - Cash – (change is not provided)
- Orders are for essentials only for the client and spouse
- Stores are local to recipients
- Maximum two people (no families)
- Maximum four grocery bags
- Maximum two stops:
 - o one grocery store *and/or* one pharmacy
- Contact Free Delivery
 - o must be able to collect food from doorstep

Meals on Wheels – frozen meals, delivered to the door:

- Recipients must be at home for delivery:
 - o Tuesday mornings in Aurora, Newmarket, East Gwillimbury, Georgina, South Simcoe
 - o Wednesday mornings in Oak Ridges, Richmond Hill, Thornhill, Markham, Stouffville, Vaughan, Maple
- Contact Free Delivery
 - o must be able to collect food from doorstep
- Financial assessment required

For all referrals, please email Jessy Brown: jbrown@chats.on.ca

This is not an emergency service.

Please allow 24 hours (Monday to Friday) for a response.

Quantities are limited. Agency referrals only.