Fact Sheet

North Medical Transportation Program

Service: CHATS Transportation Program, in partnership with Transit Georgina and Red Cross, provides local and long distance drives to medical appointments. Drives are provided by a combination of paid drivers and volunteers. Driver assistance includes support in and out of vehicle, with groceries and some mobility equipment.

Eligibility: Seniors 65 years and older who may require some assistance when travelling and who find it physically or financially difficult to use public transit or taxis.

OR

Individuals who are between the ages of 55 - 64 with an age related condition without a support system in place.

Limitations: Service is available on a first come, first serve basis. (There may be an occasional shortage of drivers). We cannot provide service to clients in wheelchairs.

Availability: Clients are encouraged to give 5 working days notice for a long distance drive and 3 days notice for a local drive. An effort will be made to fill short notice requests for urgent medical drives, depending upon the availability of a driver.

Cost: There is a flat fee for local drives and long distance rates are based on a per kilometre charge. Fees are paid directly to the driver. The client is responsible for any parking fees, which are incurred. Some financial subsidy is available for medical appointments in exceptional circumstances.