



Accessibility for Ontarians with Disabilities Act AODA Customer Feedback Form

The Accessibility for Ontarians with Disabilities Act (AODA) ensures that all workplaces will implement Customer Service Standards to insure that their goods and services are accessible to persons with disabilities.

CHATS is committed to giving people with disabilities the same opportunity to access our goods and services, and allowing them to benefit from the same services in the same place and in a similar way as other clients. We will make every effort to offer various methods of communication and agree upon an acceptable alternative to meet our customer/client needs.

We value your feedback regarding your participation in our programs, receipt of our services and our customer service to you. Please complete the following form and submit to reception, visit us in person or mail to the address below:

CHATS Human Resources Department
126 Wellington Street West, Suite 103
Aurora, ON
L4G 2N9
1-877-755-3494

Date:	Time:	Location:
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Was our customer service provided to you in a way that was accessible to you?
Yes / Somewhat / No Comments:

Is there anything that CHATS could do to make it easier for you to access our goods and services?

Please let us know of any other comments or feedback that you might have:

Please provide your contact information so that we may get in touch with you. (this is optional)

Thank you for your feedback.

